



# Listening to People aged 50+

**If you require support to complete this survey or would like to receive a copy in an alternative version, please let us know at [ageingwell@swansea.gov.uk](mailto:ageingwell@swansea.gov.uk) (<mailto:ageingwell@swansea.gov.uk>) or contact Rhys Thomas, Older Person's Partnerships & Involvement Officer on 07977 346177**

Swansea Council is committed to listening to people aged 50+. The embedding of human rights as part of the Council's commitment to the Dublin Declaration requires a whole Council approach to engagement and involvement. The Pandemic has meant that thought needs to be given to how and where we engage with people, in this new and unprecedented time of working.

In order to get this right, we need your help to co-produce mechanisms that are fit for purpose and involve people in decisions that affect them, in quality and meaningful ways. This survey aims to ask questions that will help us to do this. If you do not agree, or think we have missed something, please also let us know. What you have to say is very important.

This survey needs to be completed by **17th September 2021**.

After we have read through all responses we will produce a consultation report that will be shared on the Council web-site and via community networks, groups & forums, to tell you how the Ageing Well Steering Group have listened to what you have said, and where we have or have not been able to make changes.

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*Swansea Council is the data controller for any personal information you provide on this form. Your information will be used in the exercise of our official authority and will not be used for any other purpose. We will not share your data with third parties unless we are required or permitted to do so by law*

*Data protection law describes the legal basis for our processing your data as necessary for the performance of a public task. For further information about how Swansea Council uses your personal data, including your rights as a data subject, please see our corporate privacy notice on our website.*

## **Participation**

**Participation means making sure good quality arrangements are in place to ensure people are listened to, and that their opinion is heard, in decisions that are being made that affect them.**

As a Council, to make sure participation is the best it can be across the organisation, we pledge to:

- Involve people aged 50+ directly in the design, monitoring and evaluation of services they receive.
- Learn about how other organisations are doing this, and develop plans that meet the needs of people aged 50+ in Swansea.
- Develop clear targets to listen to people aged 50+ from marginalised groups.
- Involve people aged 50+ in the recruitment of staff who have responsibilities that impact on them.
- Adopt the National Principles for Public Engagement, to make sure when people aged 50+ participate, their experience is a quality one.

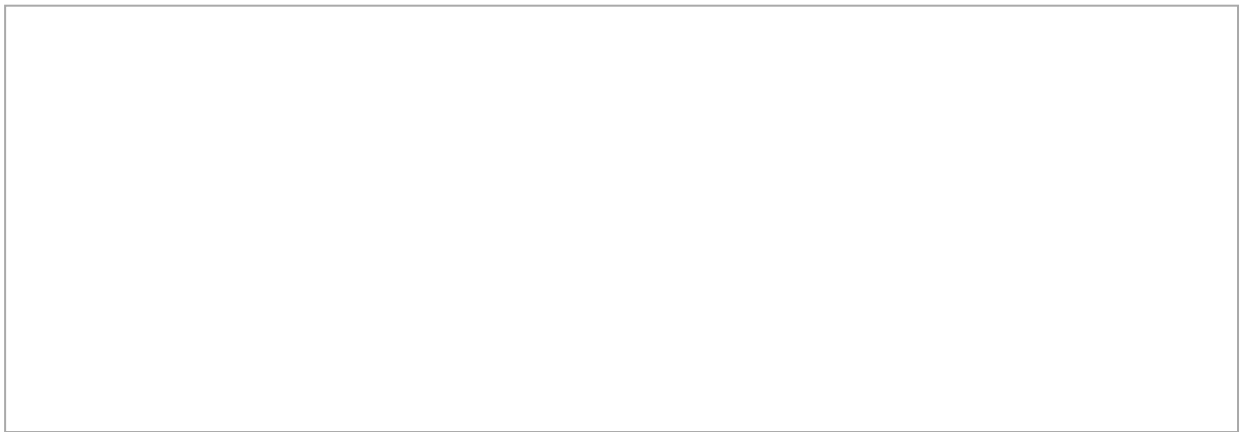
# 1. Do you agree with the proposed pledge?

	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know
Involve people aged 50+ directly in the design, monitoring and evaluation of services they receive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learn about how other organisations are doing this, and develop plans that meet the needs of people aged 50+ in Swansea.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Develop clear targets to listen to people aged 50+ from marginalised groups.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involve people aged 50+ in the recruitment of staff who have responsibilities that impact on them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adopt the National Principles for Public Engagement, to make sure when people aged 50+ participate, their experience is a quality one.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. If you disagree, please tell us why?



3. Is there anything you think should be added to, or removed from this pledge?



## Shaping mechanisms to listen to people aged 50+

**We are interested to find out about good practice that already exists, and areas for improvement, so that we can work together to develop mechanisms to listen to people aged 50+ that are meaningful, inclusive and quality experiences.**

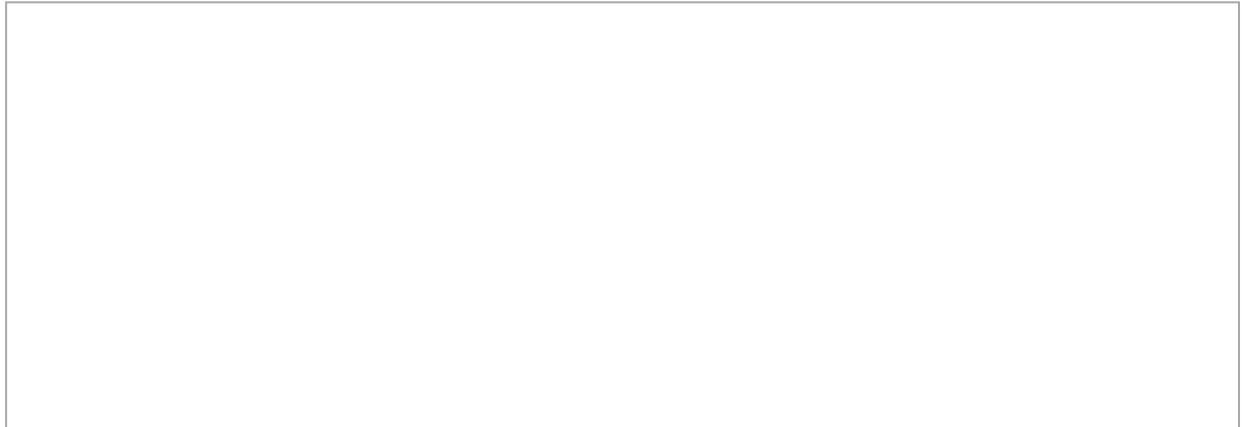
4. What do you think are the most effective ways to listen to people aged 50+?  
(Please cross all that apply)

- Representative forum models, e.g. elected forums or councils where people represent others
- Open models, e.g. where people represent themselves and no election is required
- Via advocates (please let us know who you think should be advocates - please write in below))
- Via polls
- Via surveys
- Via social media
- Via the Swansea Council website
- Something else, please specify (please write in below)
- 

Other

5. Please provide an example that you consider to be good practice in regards to listening to people aged 50+?

This may be an existing structure within your community/organisation or it may be an experience you have had where you feel a person has really had an opportunity to be listened to in decisions that affect them.



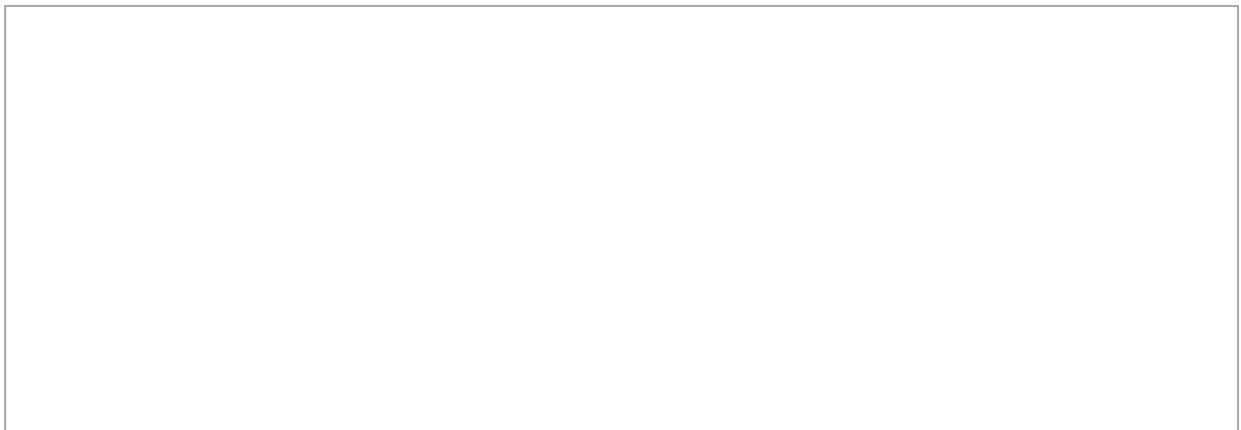
## **Mechanisms to listen to All people aged 50+**

**Ensuring inclusive mechanisms are in place so that all people aged 50+, particularly those who may be usually marginalised, have an opportunity to participate is a priority.**

6. What do you think are the barriers that prevent people aged 50+ from being able to participate?



7. What do you think Swansea Council needs to do to ensure its mechanisms for listening to people aged 50+ are inclusive to all?





## **Making Swansea the best place to live**

**We want to know what you think needs to be improved for people aged 50+ in Swansea.**

Please identify your three top priorities that you think should be an area of focus in making Swansea a better place to live for people aged 50+

8. Priority 1

9. Priority 2

10. Priority 3

11. We welcome any additional comments you have here:

## About You

To improve our services and service delivery to you and consider all your needs we hope you will complete the following questions.

In accordance with the Data Protection Act, any information requested on the following questions is held in the strictest confidence for data analysis purposes only. The information will enable us to determine whether or not our services are equally accessible by everyone.

12. Are you ...?

- Male
- Female
- Prefer not to say

13. Is your gender identity the same as you were assigned at birth (i.e. born male and currently living as a man or born female and currently living as a woman)?

- Yes
- No
- Prefer not to say

14. What is your date of birth? (*dd/mm/yyyy*)

15. What is your sexual orientation?

Bisexual

Gay/Lesbian

Hetrosexual/Straight

Prefer not to say

Other (please write in below)

Other

## About You

16. Would you describe yourself as...  
(Please cross all that apply or write in)

British

Welsh

English

Irish

Scottish

Other British (please write in below)

Non-British (please write in below)

Refugee (please write in current/last nationality below)

Asylum Seeker (please write in current/last nationality below)

Prefer not to say

Other

17. What is your ethnic group?

*(Please cross one box and write in if appropriate)*

- White** - British (as defined above)
- Any other white background (please write in below)
- Mixed** - White & Black Caribbean
- Mixed** - White & Black African
- Mixed** - White & Asian
- Any other mixed background (please write in below)
- Asian or Asian British** - Indian
- Asian or Asian British** - Pakistani
- Asian or Asian British** - Bangladeshi
- Asian or Asian British** - Chinese
- Any other Asian background (please write in below)
- Black or Black British** - Caribbean
- Black or Black British** - African
- Any other Black background (please write in below)
- Other Ethnic Group** - Gypsy or Traveller
- Other Ethnic Group** - Arab
- Prefer not to say
- Any other (please write in below)

Other

## About You

18. What is your religion or (non) belief, even if you are not currently practising?  
(Please cross one box or write in)

- No religion/ belief
  - Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
  - Buddhist
  - Hindu
  - Jewish
  - Muslim
  - Sikh
  - Prefer not to say
  - Any other religion/ belief system (please write in)
  -
- Other

19. Do you consider that you are actively practising your religion or belief?

- Yes
- No
- Prefer not to say

20. Can you understand, speak, read or write Welsh?  
(Please cross all that apply)

Understand spoken Welsh

Speak Welsh

Read Welsh

Write Welsh

Learning Welsh

None of these

Prefer not to say

21. Which languages do you use from day to day?

English

Welsh

British Sign Language

Prefer not to say

Other (please write in)

Other

## About you

22. Do you have any long-standing illness, disability or infirmity?

*By long-standing we mean anything that has troubled you over a period of time or that is likely to affect you over time. This could also be defined Under the Equality Act 2010 as: "Having a physical or mental impairment which has a substantial and long term adverse effect on your ability to carry out normal day to day activities."*

- Yes
- No
- Prefer not to say

23. Does this illness or disability limit your normal day-to-day activities in any way?

- Yes
- No
- Prefer not to say



## **Thank you for taking time to complete this survey**

Please send your completed survey to [AgeingWell@swansea.gov.uk](mailto:AgeingWell@swansea.gov.uk)

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